

## **MEDIA RELEASE**

### **Acting Commissioner for Consumer Affairs**

8 November 2007

#### **BINDEEZ RECALL: INFOLINE FOR CONSUMERS**

The Acting Commissioner of Consumer Affairs Gary Clements has announced the supplier of popular craft product Bindeez, Moose Enterprise Pty Ltd, has provided an information hotline for concerned parents who have the product in their homes.

Mr Clements said after he and other Fair Trading agencies throughout Australia issued an interim ban on Bindeez, Moose Enterprise announced a voluntary nationwide product recall.

“Moose has provided a phone number for consumers to ring. They have stated that parents can receive a refund by freecalling 1800 303 895,” he said.

The Commissioner issued the interim ban on Tuesday after learning that two children had become seriously ill after swallowing a quantity of the beads.

“I am pleased that Moose have recognised the seriousness of this issue and issued their voluntary recall. This means that Territory consumers will be able to get a refund on this product,” Mr Clements said.

“Consumer Affairs compliance officers have found retailers have been complying with the ban and have removed them from sale”.

“I urge all parents to remove Bindeez products from their children while the investigation is continuing.

Further information can be obtained from their infoline 1800 303 895, their website <http://www.mooseworld.com.au> or by emailing [returns@moosetoys.com](mailto:returns@moosetoys.com).

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