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### **GARY CLEMENTS** Commissioner of Consumer Affairs

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#### **WARNING OVER eBAY SCAM**

Territorians are warned to watch out for an email to eBay account holders asking them to update their personal account and credit card details.

The email threatens the user that if the details are not updated within a certain date that the account will be suspended - thereby harming the consumers ability to trade.

Consumer Affairs A/Commissioner Gary Clements said "The email uses bona fide logo's, terminology and other Website links for the eBay Website.

This is a scam, and business owners, staff and consumers should not reply to the email and not give out any personal details especially their bank account details" he said

It is believed that the users credit card details could be used fraudulently without the card holders consent. At this stage the owner or the location of the fake Website is unknown.

Mr Clements said "These spoof emails intentionally give the false impression that they have been sent by eBay to solicit people to transmit their account information.

A representative from eBay's Trust and Safety Department is very concerned about these spoof emails and is taking prompt action to address the issue".

Any person who thinks they may have entered personal information into this spoof site are urged to contact Consumer Affairs on 8999 1999 or toll free 1800 019 319.

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